

John Deere Limited Service Repair Parts Warranty - Australia

Product Group	Warranty Term
<ul style="list-style-type: none"> New complete John Deere engines (In Agricultural Applications) 	24 months or 2000 hours, whichever comes first (unlimited hours of use during first 12 months)
<ul style="list-style-type: none"> AMS position receiver, mobile processors, displays, MTG, UTG RTK Radios Raven Heat Exchangers Complete engine assemblies (available through parts inventory) for Turf & Utility products. (Excludes John Deere Merchandise products) New complete John Deere engines (In Non-Agricultural Applications) New fuel injection nozzles, injectors, electronic unit injectors (EUIs) New fuel injection pumps, unit pumps John Deere Components (turbochargers, connecting rods, fuel injection pumps, fuel injection nozzles, water pumps, engine oil pumps, cylinder heads, crankshafts, starters, alternators, generators) Short block assemblies for Turf & Utility products (except for UATV) Other new equivalent components or remanufactured items listed in the table below 	12 months / unlimited hours
<ul style="list-style-type: none"> New piston/liner kits New short blocks and long blocks (Complete Block Assemblies – CBAs) New underhaul and overhaul kits Special John Deere production assemblies NOT available through normal parts channels 	12 months or 1500 hours, whichever comes first
<ul style="list-style-type: none"> Camso (formerly Camoplast) rubber tracks – reimbursed at a prorated basis over remaining warranty <ul style="list-style-type: none"> 2500 series – 2 Track Tractors – Agricultural Applications only 3500 series – 2 Track Tractors – Agricultural Applications only 3500 series – 4 Track Tractors – Agricultural Applications only 4500 series – 2 Track Tractors – Agricultural Applications only 5500 series – 2 Track Tractors – Agricultural Applications 5500 series – 2 Track Tractors – Non-Agricultural Applications 6500 series – 2 Track Tractors – Agricultural Applications 6500 series – 2 Track Tractors – Non-Agricultural Applications 6500 series – 4 Track Tractors – Agricultural Applications 6500 series – 4 Track Tractors – Non-Agricultural Applications Non-Powered Systems – Agricultural Applications Combines/Harvesters – Agricultural Applications 	24 months or 2000 hours 48 months or 4000 hours 48 months or 3000 hours 48 months or 4000 hours 48 months or 4000 hours 24 months or 2000 hours 48 months or 4000 hours 24 months or 2000 hours 48 months or 3000 hours 24 months or 1500 hours 24 months or 2000 hours 24 months or 2000 hours whichever comes first
<ul style="list-style-type: none"> New Soucy harvester track systems, excluding belts. 	24 months
<ul style="list-style-type: none"> Soucy harvester track system belts 	48 months or 2000 hours, whichever comes first
<ul style="list-style-type: none"> Utility All-Terrain Vehicle (UATV) engine and engine assemblies 	6 months
<ul style="list-style-type: none"> All other Ag parts 	6 months / unlimited hours for non-Dealer installed Or 12 months / unlimited hours for Dealer installed
<ul style="list-style-type: none"> All other Turf parts (includes: Riding Lawn Equipment, Utility Vehicles, Compact Utility Tractors 1 Family-4 Family, Golf & Turf, Commercial Mowing) 	6 months / unlimited hours for Dealer or non-Dealer installed
<ul style="list-style-type: none"> All other Compact Construction Equipment (CCE) parts 	6 months / unlimited hours for non-Dealer installed Or 12 months / unlimited hours for Dealer installed

John Deere Reman Warranty Australia

Reman Component Types	Dealer Installed		Non-Dealer Installed		
	2 Yr / 2000hrs	1 Yr/ Unlimited	2 Yr / 2000hrs	1 Yr/ Unlimited	90 Day Unlimited
Complete & Basic Engines in John Deere Branded Agricultural Equipment	X (1st yr unlimited)		X (1st yr unlimited)		
Complete & Basic Engines in John Deere Branded Non-Agricultural Equipment		X		X	
Complete Block Assemblies (CBA) in John Deere Branded Agricultural & OEM Equipment		X		X	
Short Block assemblies		X		X	
Remanufactured AMS components		X		X	
Turbochargers, Camshafts, Crankshafts, Engine Oil Pumps, Engine Water Pumps, Connecting Rods, and Cylinder Heads		X		X	
Rotary Fuel Injection Pumps*	X			X	
Inline, High Pressure Common Rail (HPCR), and Electronic Unit Injector (EUI) Fuel Injection Pumps and Nozzles		X		X	
Starters, Alternators, and Generators		X		X	
Air Conditioning Compressors		X			X
Mechanical or Powershift Transmissions		X		X	
Non- ZF Infinitely Variable Transmissions (IVT) and IVT Hydrostatic modules		X		X	
Complete ZF Infinitely Variable Transmissions (IVT)		X		X	
Sub-assemblies for ZF Infinitely Variable Transmissions (IVT)		X		X	
Axles		X		X	
Clutch Assemblies		X		X	
Hydraulic/hydrostatic Pumps & Motors		X		X	
Gearboxes		X		X	
Electronics (Sensors, Controllers, Displays, Monitors, Receivers, Joysticks)		X		X	

* Contact your local dealer for a complete list of the John Deere Reman Fuel Injection Pump part numbers with a 2 yr/2000 hr warranty.

- A. **AUSTRALIAN CONSUMER LAW STATEMENT** - The statement below this paragraph only applies if (and only to the extent that) the purchaser has acquired or will acquire apart from the grouping listed above ("Part") as a "consumer" for the purposes of the Australian Consumer Law (and those Parts are of a kind ordinarily acquired for personal, domestic or household use or consumption). Unless the context otherwise requires, terms used in this paragraph have the meanings given to them in the *Competition and Consumer Act 2010* (Cth), but a reference to "our goods", is a reference to a Part that John Deere or an authorised John Deere dealer supplies to the purchaser and a reference to "you" is a reference to the purchaser. This statement overrides anything to the contrary in the paragraphs following it.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

- B. **THE WARRANTY** – Subject to the terms of this document, an authorised John Deere dealer ("Dealer") will provide you with a replacement Part if a new or remanufactured Part is, during the applicable Warranty Term set out above, found by John Deere Limited or Dealer, to be defective in materials or workmanship.

JOHN DEERE LIMITED IS NOT RESPONSIBLE FOR THE FOLLOWING: (1) Costs of labour associated with Part removal or installation performed by customer or service providers other than Dealers; AND (2) Costs of parts and labour associated with the repair or replacement of parts resulting from the use of non-John Deere approved parts and/or parts that do not meet John Deere specifications.

The Part must be returned, together with the original sales invoice or receipt showing the date of purchase***

Parts Warranty term begins on the date of purchase by the original purchaser, (except for certain agricultural tillage, planting, cultivating, harvesting, and application equipment which may have a delayed warranty start date, but only if established by John Deere and noted by selling Dealer on the Purchase Order).

- C. **NO IMPLIED WARRANTY OR OTHER REMEDY** – TO THE MAXIMUM EXTENT PERMITTED BY LAW, all terms, conditions, warranties, undertakings, duties or remedies implied by law or statute in relation to the Equipment are excluded and none of John Deere Limited nor any company affiliated with it makes any warranty, representation or promise, express or implied, collateral or antecedent, or otherwise, as to the quality or performance, or freedom from defect of any of its products other than those set forth above, and NO STATUTORY OR IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY FITNESS, OR QUALITY IS MADE.
- D. **NO DEALER WARRANTY** – THE DEALER HAS NO AUTHORITY TO MAKE ANY REPRESENTATION OR PROMISE OR ADMISSION ON BEHALF OF JOHN DEERE LIMITED OR TO MODIFY THE TERMS OR LIMITATIONS OF THIS WARRANTY IN ANY WAY. THE DEALER IS NOT AN AGENT OF JOHN DEERE LIMITED.
- E. **LIMIT OF LIABILITY** –
- (1) The only remedies the purchaser has in connection with the breach of performance of a warranty term or condition on John Deere Equipment are those set forth in these warranty conditions or specified by statute and not capable of exclusion by condition C;
 - (2) To the fullest extent permitted by law of statute neither John Deere Limited nor the Dealer shall be liable (in contract, tort or otherwise) in any event or manner for incidental or consequential damage or injury, including, but not limited to, loss of crops, loss of profits, rental or substitute equipment, or other commercial loss or personal injury or death howsoever caused and whether or not the result of negligence;
 - (3) In any event the total liability of John Deere Limited and the Dealer for any breach of any term, condition or warranty, express or implied, which cannot lawfully be excluded is limited to the fullest extent permitted to one of the following as determined by John Deere Limited –
 - a. the replacement of the defective component of the supply (or payment of the cost of supply) of an equivalent substitute component, or,
 - b. the repair or payment of the cost of repair of the component.